

## MCP CellAtSea™ Customer Console™



MCP CellAtSea™ Customer Console™ enables you to access up-to-date information. This is an optional feature that serves you as an interface with MCP's operations such as the TrafficTracker™, the ShipTracker™ and the CSR module.

Check incoming and outgoing calls, calling minutes and your vessel's location with this informative and useful feature.

### Overview

The MCP Customer Console™ help you keep an eye on mobile phone usage aboard your vessels.

The MCP TrafficTracker™ is the perfect tool for ship owners and authorized crewmembers to monitor mobile services onboard their vessels. It is a service application accessible via Internet and part of MCP's mobile system installation.

### User Benefits

With the MCP TrafficTracker™, it is easy to monitor your business and your ships.

- Review call statistics
- Find vessel position
- Contact MCP using Customer Service Requests (CSRs)
- Check the status of previous CSRs
- Consult Frequently Asked Questions (FAQs)
- Read important service messages from MCP

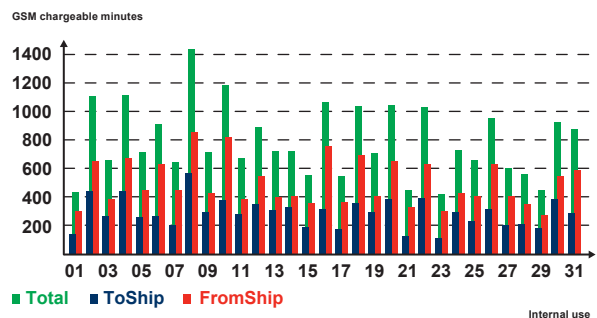
### TrafficTracker™ in action

#### User Accounts

Each user is given a user name and password to access their unique account via Internet.

#### Call Statistics

Various statistical data is displayed including call volume, call minutes and SMS usage. User can monitor changes in, incoming, outgoing, and total calls, and view specific data through various chart types: Graph, Bar and Table.

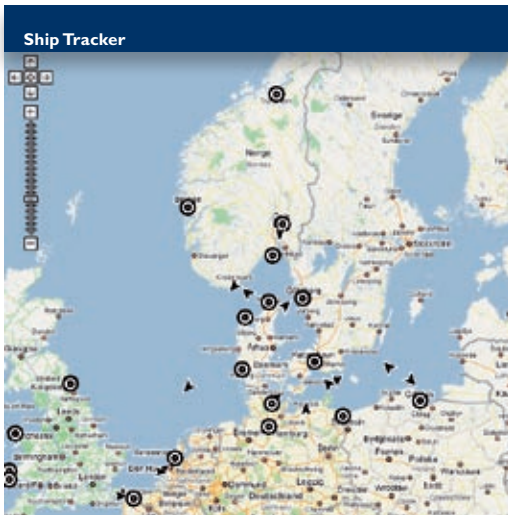


### MCP ShipTracker™

This feature enables tracking of your fleet in real time at all times. The position of the vessel is automatically reported in either map form or in positioning data, including bearing and speed. MCP operates the GSM networks remotely to ensure a high quality end user experience. MCP handles all legal and regulatory challenges associated with the unique technology and service solutions it provides to its customers.

### Customer Service Request (CSR)

One way to contact MCP is via a CSR with queries or needed actions regarding MCP's onboard services.



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